Technology Support Engineer

Network Waitaki is an electricity distribution company that distributes electricity from the national grid to consumers' properties. Our core business is the provision, operation, and management of electricity infrastructure and related services which powers our local economy.

We service approximately 13,000 consumer connections across a network of 1,800 km of power lines supplying North Otago and parts of the South Canterbury region. We are based in Oamaru with a team of approximately 70 people across management, professional and field staff.

We are part of an industry experiencing rapid changes in technology and customer expectations, and we need great people to join our team to deliver on our strategy and be part of this exciting future.

This role reports to the Information and Digital Technology Manager and is responsible for delivering technology support to the business and to contribute to our exciting range of upcoming IT projects. The work includes supporting end user devices, network, server and application support and to contribute to the overall IT team outcomes.

The successful applicant must have;

o Previous IT service desk, mobile and end user device, network and server support experience
o Experience managing vendors and service providers
o Some project management experience would be preferred
o A relevant technical qualification or at least 3 years' experience in a similar role

We are looking for someone who has;

o Energy and passion with a focus on results
o Strong customer service focus
o Good verbal and written communication
o Proven ability to build and maintain strong collaborative working relationships
o Well organised and able to juggle competing activities.
o Tenacity in taking problems through to successful outcomes
o Able to show initiative and demonstrate a level of professionalism

Network Waitaki is committed to supporting their people and to provide an environment where you can succeed and grow. North Otago is a fantastic place to live, strong communities and affordable living providing an enviable lifestyle - and if you need to relocate then we will assist you in doing so.

The Application Process:

For confidential enquires and/or a position description please email Kate Logan at KateL@networkwaitaki.co.nz. Applications close 20 September 2019.